



SAVOY WESTEND HOTEL

★★★★★
LUXURY SPA RESORT
KARLOVY VARY

PAYMENT CONDITIONS 2011/2012

- ❖ **Stays from 1 to 2 nights** 100% payment **7** days prior to arrival at latest
- ❖ **Stays of 3 and more nights** 100% payment **14** days prior to arrival at latest
- ❖ **Group stays** (3 and more rooms or 6 and more persons) 100% payment **21** days prior to arrival at latest
- ❖ **Stays falling into a period 15.04. - 15.05.** 100% payment on **10.03.** at latest
- ❖ **Stays falling into a period 25.12. - 15.01.** 100% payment on **20.11.** at latest
- ❖ Reservations made after the date of payment will be confirmed only after immediate payment to full extent.
- ❖ Reservation will be confirmed only after providing a guarantee with a payment or credit card.

CANCELLATION CONDITIONS 2011/2012

- ❖ **Stays from 1 to 2 nights**
 - Cancellations made less than **7** days prior to arrival **50%** of the total reservation value
 - Cancellations made less than **3** days prior to arrival **100%** of the total reservation value
 - Cancellations (stay shortenings) made within stay **100%** of the total reservation value
- ❖ **Stays of 3 and more nights**
 - Cancellations made less than **14** days prior to arrival **50%** of the total reservation value
 - Cancellations made less than **7** days prior to arrival **100%** of the total reservation value
 - Cancellations (stay shortenings) made within stay **100%** of the total reservation value
- ❖ **Group stays** (3 and more rooms or 6 and more persons)
 - Cancellations made less than **21** days prior to arrival **50%** of the total reservation value
 - Cancellations made less than **14** days prior to arrival **100%** of the total reservation value
 - Cancellations (stay shortenings) made within stay **100%** of the total reservation value
- ❖ **Stays falling into a period 15.04. - 15.05.**
 - Cancellations made after **10.03.** **100%** of the total reservation value
 - Cancellations (stay shortenings) made within stay **100%** of the total reservation value
- ❖ **Stays falling into a period 25.12. - 15.01.**
 - Cancellations made after **20.11.** **100%** of the total reservation value
 - Cancellations (stay shortenings) made within stay **100%** of the total reservation value

Conditions are valid for the period 01.04.2011 – 31.03.2012.